

New! Enhanced Utility Bills With Customer History and More!

The City has upgraded its water billing to create staff efficiencies and enhance our customer experience.



CITY OF HIGHWOOD
INCORPORATED 1887
TRADITION
GROWTH
UNITY
celebrate
highwood

PAY AT:
www.cityofhighwood.org

Or Remit to:
City of Highwood
17 Highwood Ave,
Highwood IL 60040

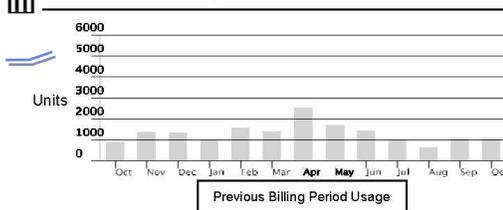
City of Highwood Utility Bill

Office Hours – Mon. Tues. Thurs. 8:30 AM to 4:30 PM
Telephone (M-F) 8:30am to 4:30am... (847) 432-1924
24 Hour Non – Emergency Police..... (847) 604-8992

Bills are due when rendered, and delinquent if not paid within 20 days. Water service may then, after five (5) days written notice, be discontinued for non-payment of either the water or sewer service. Service will be resumed only upon payment of all past due water and sewer bills and penalties together with a reconnect charge.

ACCOUNT NUMBER	SERVICE ADDRESS		STATEMENT DATE	DUE DATE		
0060039500	123 High Street, Highwood IL 60040		10/19/2022	11/08/2022		
METER NUMBER	SERVICE USED		# OF DAYS	METER READING		USAGE
	FROM	TO		CURRENT	PREVIOUS	
14901238	08/10/2022	10/12/2022	60	500 Actual	515 Actual	15

Water Use History



Billing Detail

Amount Owed from Last Bill	\$139.37
Adjustments	\$0.00
Total Payments Received	\$139.37
Prior Balance	\$0.00
New Charges	
Water 15 UNITS X \$5.21	\$78.25
Wastewater/Sewer 15 UNITS X \$2.20	\$33.00
Garbage/Recycling/Organics – Single Family	\$50.50
Total Current Charges	\$161.75
Total Amount Due 11/08/2022	\$161.75

Message Center

- Welcome to the City of Highwood new water bill.
- You will be able to review your usage over time, pay online via your own personal portal, setup and setup automatic payments.
- Visit the Cityofhighwood.org and click on the Water Bill portal,
- Your statement reflects all payments received and posted through 10/13/2021. Any payments posted after that date will be reflected on your next statement.
- Water usage is calculated using cubic feet. Each UNIT is 100 cubic feet of water. The formula to convert that to gallons is as follows:
(UNITS X 100) X 7.48 = TOTAL GALLONS.
Example: 6 UNITS X 100 = 600, 600 X 7.48 = 4,488 gallons.
- There is minimum water charge of \$51.20 per billing regardless of usage.
- Balance inquiries can be checked and payments made 24 hours a day, 365 days a year at www.cityofhighwood.org

010000024 0004014

Amount Due by	\$161.75
Amount Enclosed:	\$

Pay online www.cityofhighwood.com

City of Highwood
17 Highwood Ave.
Highwood IL 60040

Check this box for address correction or message. Please print on reverse side.
Acct#: 0060039500

Mr. John Smith
123 High Street
Highwood IL 60040



City and Celebrate Highwood Logos.

Account number goes with customer and not address.

Added meter number.

12 months of water usage history in bar graph.

Enlarged message center.

Simple calculation to convert units to gallons.

New bill is 8.5 by 11 standard paper, and will be mailed with an addressed, return envelope.

Usage and billing data box.

Simplified billing, just three items:
Water
Sewer
Garbage/Recycling