

City of Highwood - Advisory Water Boil Order-

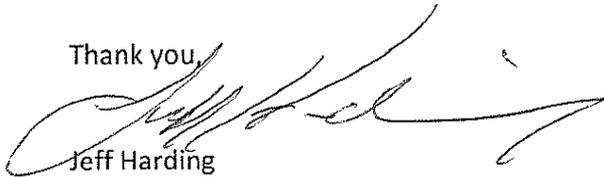
The City of Highwood Water Department has issued an **ADVISORY** city wide Water Boil Order due to a water main break in the City's transmission water main. As a **PRECAUTIONARY** measure, all water used for drinking, cooking, brushing teeth, or washing dishes should be boiled prior to use. As an option, bottled water could be used as a substitute if preferred.

1. Bring water to a rolling boil for **5 MINUTES** and allow cooling prior to consumption.
2. Affected tap water may be used for bathing and/or showering, household cleaning etc.
3. Water samples and analysis will be completed in the next 72 hours to insure that water quality has not been compromised as a result of this water main break.
4. Once laboratory results are completed, the boil order will be rescinded unless otherwise noticed.
5. After the boil order is rescinded it is recommended that:
 - a. Building waterlines are flushed through the faucets.
 - b. Purge all water using fixtures and appliances of standing water and ice such as refrigerators ice makers and coffee makers.

Again, this is a precautionary measure only.

Should you have any questions or concerns please contact the City of Highwood Water Department at 847.432.3730.

Thank you,



Jeff Harding
Director of Water Treatment