

# MAY 1ST, 2017

## THE CITY OF HIGHWOOD GOES ORGANIC!

HIGHWOOD IS PROUD TO WELCOME LAKESHORE RECYCLING SERVICES  
TO OUR COMMUNITY!

### FREQUENTLY ASKED QUESTIONS...AND ANSWERS

#### **WHO IS THE NEW WASTE HAULER?**

The new waste hauler for the City of Highwood is Lakeshore Recycling Systems (LRS). You may be familiar with LRS as they are the commercial and residential contracted hauler for Highland Park, and is the current commercial contractor for Highwood. LRS has been operating as one of Chicagoland's premier haulers for the past decade and a half. City officials and LRS officials have worked hard to develop a waste, recycle, and yard waste/food scrap ("organics") program that will benefit the City and every resident financially and environmentally.

#### **WHY THE SWITCH?**

In the fall of 2015, the City of Highwood and the City of Highland Park released a joint Request for Proposal (RFP) for refuse and recycling services, with a third cart "**organics**" program. We received four thoroughly evaluated responses, and found LRS to be the most responsible choice.

#### **WHEN WILL THE NEW SERVICES BEGIN?**

The new agreement with Lakeshore Recycling Systems (LRS) will begin on **May 1, 2017**.

#### **WILL MY PICKUP DAY CHANGE?**

No. Service will continue to be on Wednesday of each week.

#### **WHAT SERVICE CHANGES CAN I EXPECT?**

Under this new agreement, customers will move to an enhanced three cart system.

All residents will receive a 96 gallon container for recycling, a 65 gallon container for garbage, and a 35 gallon container for organic material.

The organic materials container can be used for both yard waste and food scraps ("organics"), and will be serviced year-round.

Residents will be able to place one (1) electronic waste item at the curb on the first pick-up of the month.

Customers will also be able to drop off incandescent, CFL, LED, and Halogen bulbs (not long tube florescent) and batteries at City Hall for disposal in addition to the current "Reuse a Shoe" program.

### **WILL I RECEIVE NEW CARTS FROM LRS?**

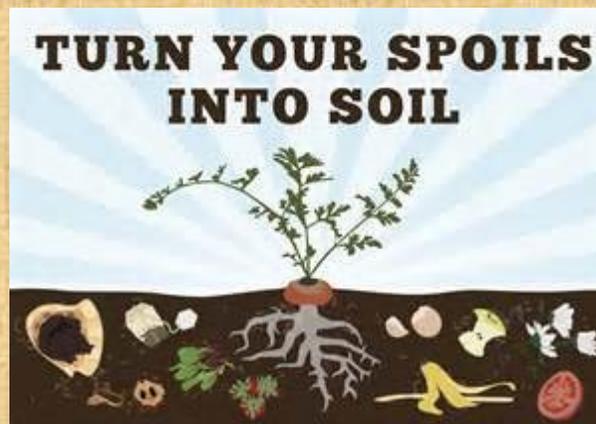
Yes. Each customer will receive a 96 gallon container for recycling, a 65 gallon container for garbage, and a 35 gallon container for organic materials. The old containers from Advance Disposal will be picked up during the same time period that LRS will be delivering new containers.

### **WILL MY RATES CHANGE?**

Yes, just as if the City were to have remained with Advanced Disposal or gone with any other company, customers will experience an increase in their rates. However, with the added benefits and services from LRS, this is the best value program for the City and residents.

### **CAN I OPT OUT OF THE ORGANICS PROGRAM?**

No, just as with recycling and garbage service, all customers are required to participate in the new program under this agreement. It's estimated that over 40% of all edible food in the U.S. is thrown out. This new program is a wonderful opportunity to reduce garbage, preserve landfill space, and reduce greenhouse gas production.



For more information feel free to contact the City of Highwood

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